

Telco Hotspot Configuration Training

Service Delivery Department



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PART 1

- Hotspot Script
- Hotspot Schematic Diagram
- Radius configuration
- Hotspot Router Internet Connection
- Hotspot files

PART 2

- Hotspot testing
- User active connections
- Portal Page
- Radius server connection

Hotspot Router Configuration

1. Hotspot Script
2. PPPoE Credentials
3. WAN-Vlan
4. Hotspot files

Step 1

- Reset the router to default configuration to clear all the default configurations that come with the router.

Step 2

- Configure the PPPoE credentials and Vlan on the router like a normal customer router. (edit the pppoe credentials and vlan on the script)

Step 3

- Copy and Paste the configurations from the hotspot script into the router **terminal**.

Step 4

- Change Radius server Src-address to the PPPoE public IP address.

Step 5

- Upload the hotspot files
- Check and ensure the hotspot server file configuration is pointing to the correct hotspot files you uploaded in the router.

Step 6

- Configuration of RAS information in BYOD Radius server (41.191.236.46)

RAS Configuration: Information & Attributes

- Log in IBsng 41.19.1236.46
- Navigate to Settings
- Click on RAS
- Add New Ras if its a new hotspot
- RAS list will show you the list of current Hotspot Router(RASs)

The screenshot displays the RAS configuration interface. At the top, there is a navigation bar with 'Admin | Username:David | Logout'. Below this, a menu bar includes 'HOME', 'USER', 'GROUP', 'REPORT', 'GRAPH', 'ADMIN', and 'SETTING'. A secondary menu bar contains various settings like 'Backup', 'MC', 'Charge', 'RAS', 'IPPool', 'Bandwidth', 'Extra Charge', 'Notification', 'Locations', 'Online Payment', 'User Custom Fields', and 'Advanced'. The 'RAS' menu is expanded, showing 'RAS List' and 'Add New Ras', with 'Add New Ras' circled in red. Below the menu is a search bar with 'Filter :', a text input field, and a 'Reverse :' checkbox. The main content area features a table of RAS entries with columns for 'Description', 'Type', 'Radius Secret', 'View', and 'Disable'. The table lists several RAS entries, all of which are MikrotikAdv2 routers with 'cbz-byod' as the Radius Secret. To the right of the table, there are 'Related Links' (Add New RAS) and 'Shortcuts' (User Information, Online Users, Search Users, Group List).

	Description	Type	Radius Secret	View	Disable
10	CBZ SSC Westgate	MikrotikAdv2	cbz-byod	👁	X
11	CBZ SSC Southerton	MikrotikAdv2	cbz-byod	👁	X
12	CBZ SSC Cripps	MikrotikAdv2	cbz-byod	👁	X
13	CBZ SSC FifeStreet-FX	MikrotikAdv2	cbz-byod	👁	X
14	CBZ SSC BulawayoBelmont-FX	MikrotikAdv2	cbz-byod	👁	X
15	CBZ SSC Airport	MikrotikAdv2	cbz-byod	👁	X
16	CBZ SSC Bala...	MikrotikAdv2	cbz-byod	👁	X

RAS Configuration

- Select Mikrotik on RAS type (which is RAS vendor type)



The image shows a web-based configuration form titled "Add New RAS". The form contains several input fields: "RAS IP :", "RAS Description :", "RAS Type :", "Radius Secret :", and "Comment :". The "RAS Type" dropdown menu is highlighted with a red oval and contains the text "Mikrotik". At the bottom right of the form is an orange "Ok" button.

Add New RAS	
RAS IP :	<input type="text"/>
RAS Description :	<input type="text"/>
RAS Type :	<input type="text" value="Mikrotik"/>
Radius Secret :	<input type="text"/>
Comment :	<input type="text"/>
<input type="button" value="Ok"/>	

RAS Attributes Configuration

- Edit disconnect port to 3799
- Edit general_update interval to 30

Attributes ▾	
failed_login_username :	
general_update_interval :	30
mikrotik_api_url :	http://127.0.0.1:3010/_QUERIES/ibs/get_mac?mac=
mikrotik_change_bw_method :	1
mikrotik_disconnect_port :	3799
mikrotik_disconnect_request_timeout :	5
mikrotik_enable_mac_auth :	1
mikrotik_kill_by_radius :	1
mikrotik_pptp_find_mac :	0
mikrotik_reonline_users :	1
mikrotik_ssh_password :	admin
mikrotik_ssh_username :	admin
mikrotik_ssh_wrapper :	/usr/local/IBSng/addons/mikrotik/ssh_wrapper
mikrotik_update_accounting_interval :	1
online_check :	1

Ok

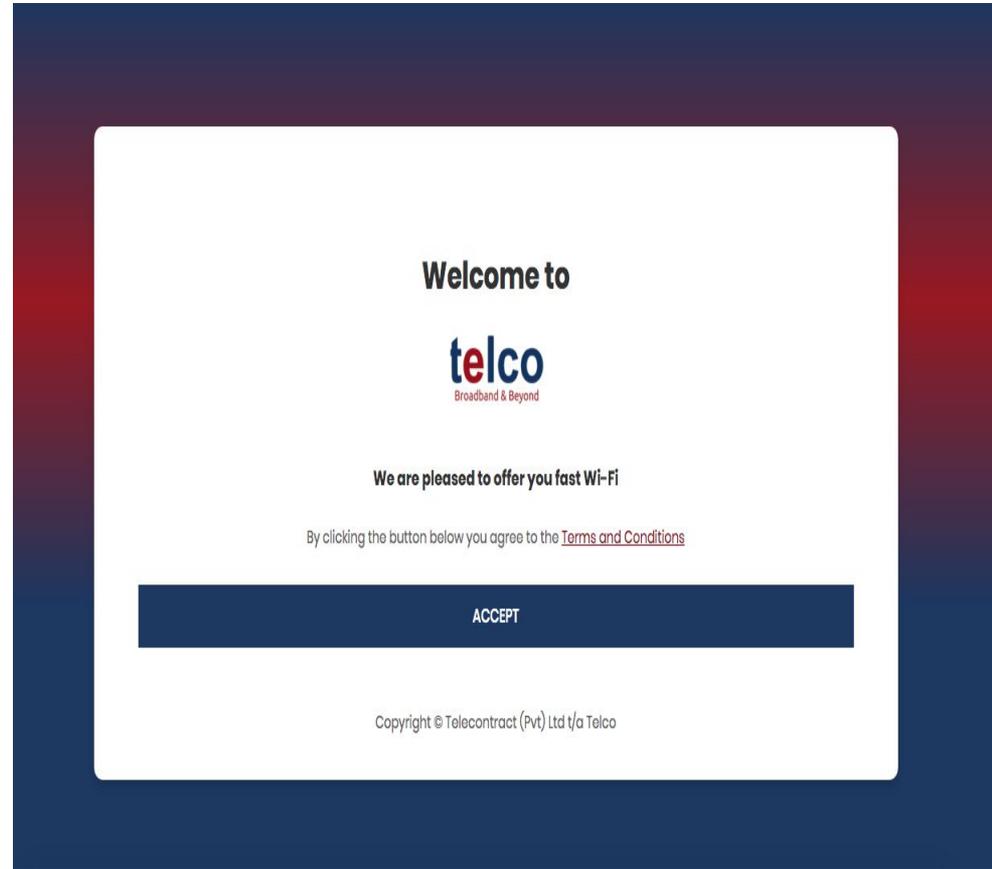
Live Hotspot Testing. Onsite testing

Step 1

- Connect to “Telco WiFi” SSID
- Click on “Sign in” if its android
- Splash page will pop up if its an IOS device

Step 2

- Click ACCEPT
- Enter your mobile phone number (Econet, Telecel, Netone)



Enter your mobile phone number (Econet, Telecel, Netone)

Welcome to



We are pleased to offer you fast Wi-Fi

Enter your phone number to enjoy free Telco WiFi

0777589119

CONTINUE

Copyright ©
Telecontract (Pvt) Ltd t/a Telco

An OTP will be sent to your mobile device with the mobile number used.
(One Time Pin)

Welcome to

telco
Broadband & Beyond

We are pleased to offer you free Wi-Fi

Enter your phone number to enjoy free Telco WiFi

Enter your pin

CONTINUE

Copyright © Telecontract (Pvt) Ltd t/a Telco

Enter the OTP to continue

hotspot.openaccess.co.zw says
Logged in successfully

OK

Welcome to

telco
Broadband & Beyond

We are pleased to offer you free Wi-Fi

Enter your phone number to enjoy free Telco WIFI

Enter your pin

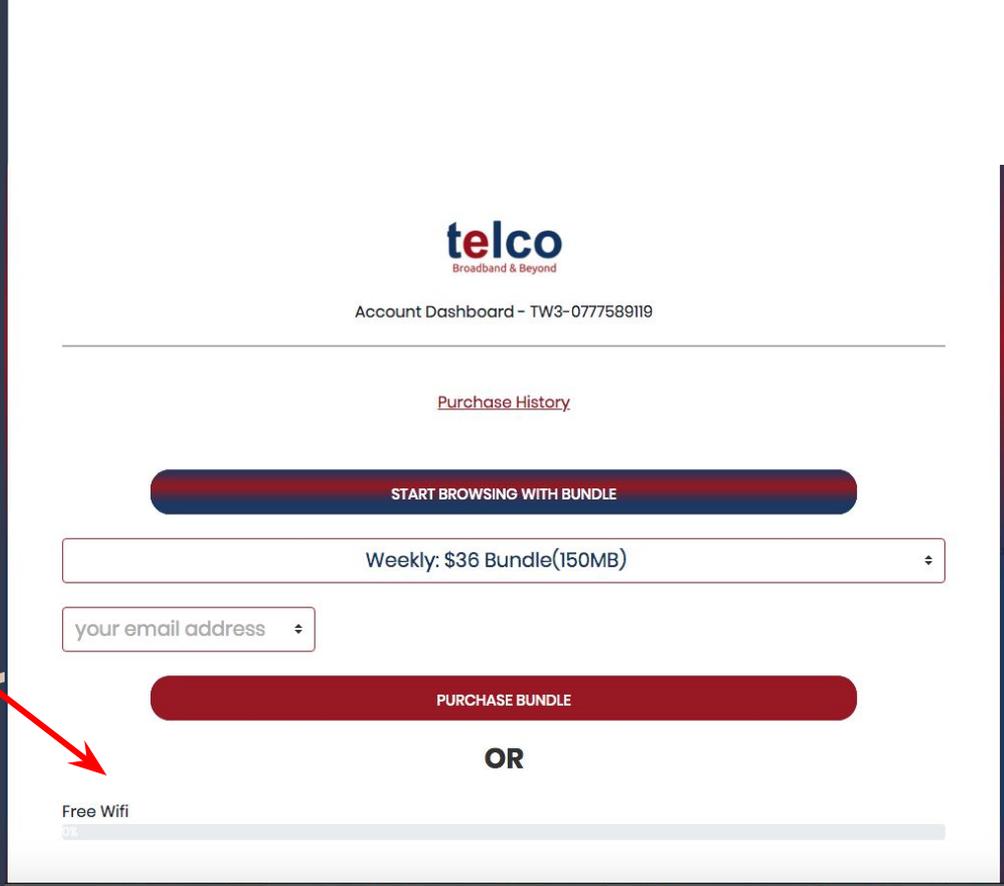
58028

CONTINUE

Copyright © Telecontract (Pvt) Ltd t/a Telco

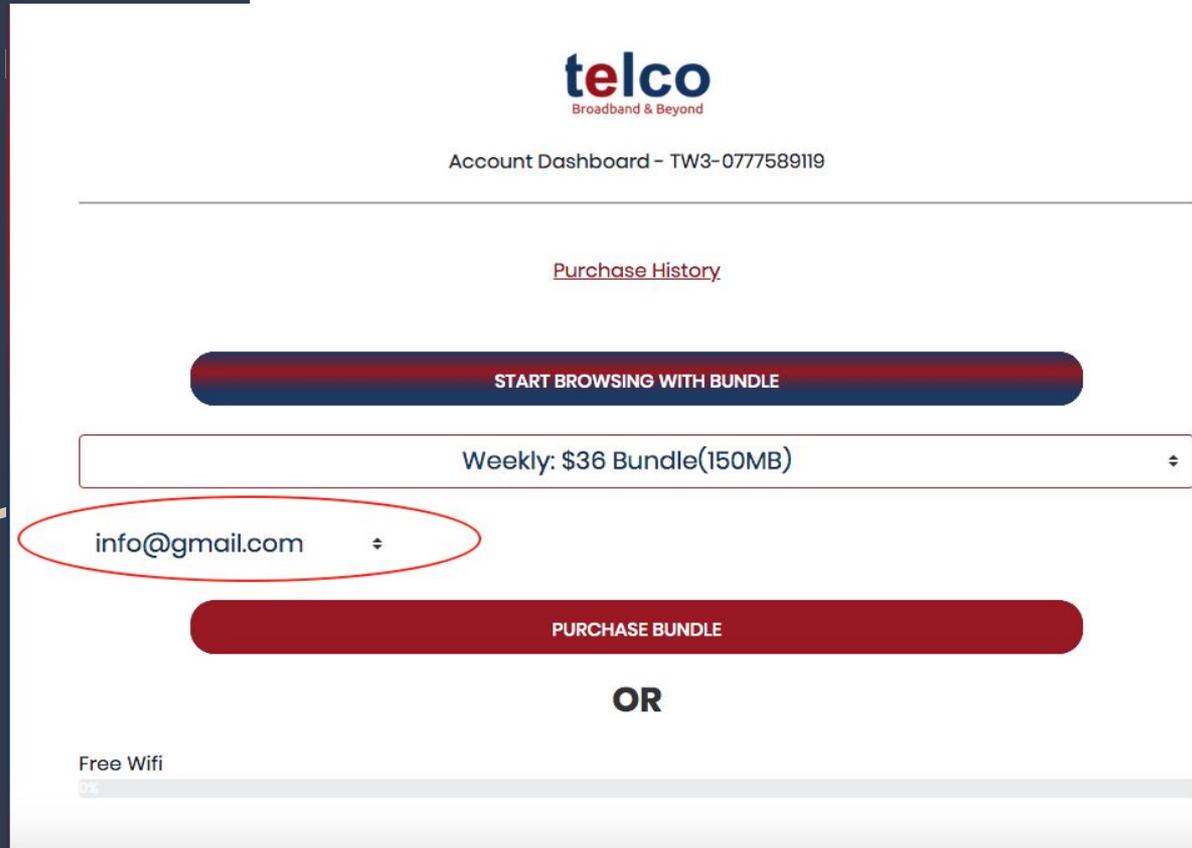
STEP 3

Select the package you would like to purchase or click on **FREE BROWSING TO TEST**



Step 4

- In case you would like to bundle
- Select the bundle



The screenshot displays the Telco account dashboard. At the top center is the Telco logo with the tagline "Broadband & Beyond". Below the logo, the text "Account Dashboard - TW3-0777589119" is visible. A horizontal line separates the header from the main content area. Underneath, there is a link for "Purchase History". A prominent dark blue button with white text reads "START BROWSING WITH BUNDLE". Below this is a dropdown menu currently showing "Weekly: \$36 Bundle(150MB)". The email address "info@gmail.com" is displayed in a dropdown menu below the bundle selection, and this entire area is circled in red. A dark red button with white text says "PURCHASE BUNDLE". Below the button, the word "OR" is centered. At the bottom left, there is a section for "Free Wifi" with a progress bar showing 0%.

telco
Broadband & Beyond

Account Dashboard - TW3-0777589119

[Purchase History](#)

START BROWSING WITH BUNDLE

Weekly: \$36 Bundle(150MB)

info@gmail.com

PURCHASE BUNDLE

OR

Free Wifi
0%

Go through the registration process

- You will be taken to a “**PAY NOW**” payment platform

paynow

Make Payments ▾ Receive Payments ▾

Log On Sign Up

MAKE ECOCASH PAYMENT

Notifications are being sent to info@gmail.com. Contact Number: 0777589119.

 **EcoCash**

Please enter the mobile number of the EcoCash line that will be making payment.

Phone Number

Confirm Payment

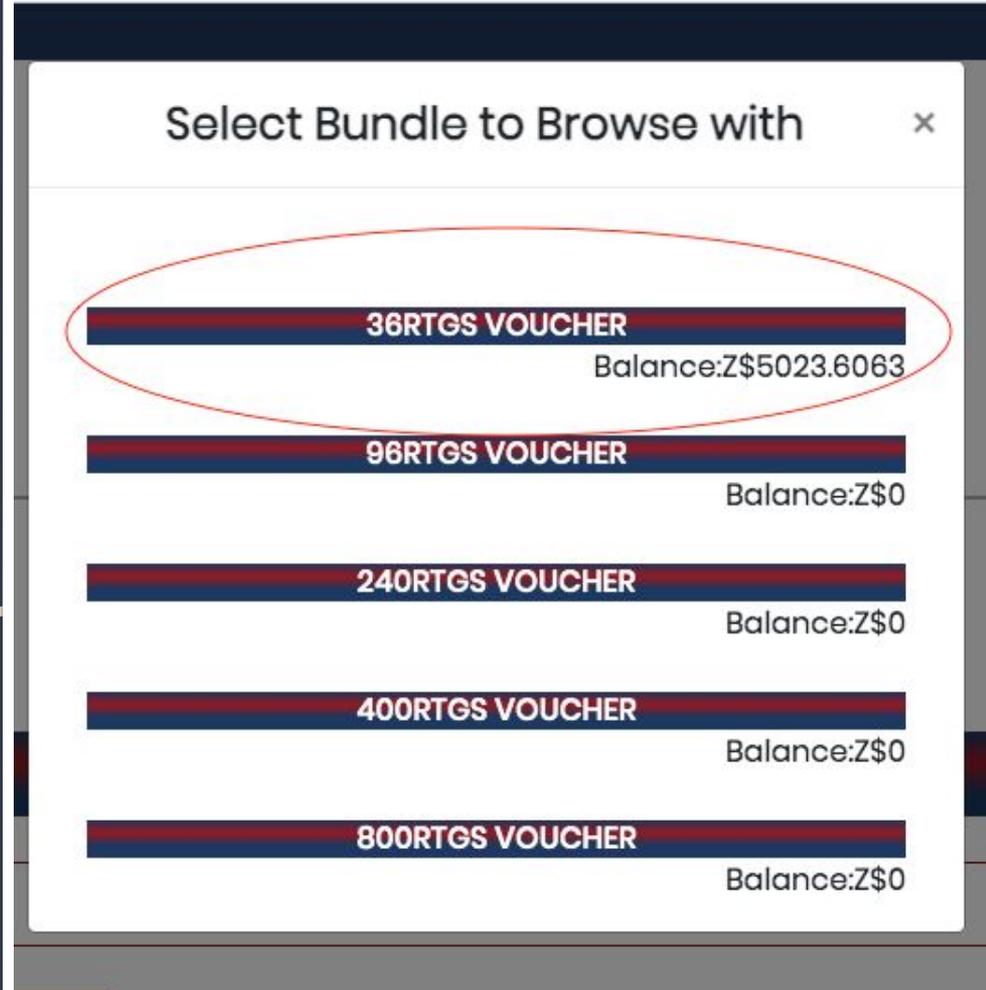
[Back](#)

Transaction Details

Transaction ID	13483739
Customer Email	info@gmail.com
Customer Name	David Gumbo
Customer Phone	0777589119
Created	15-Dec-2021 22:06
Payment For	TelcoDialer Airtime
Payee Reference	INV/2021/94983

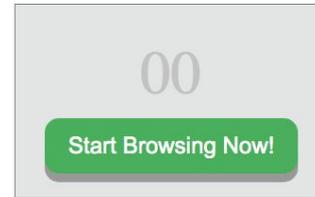
Step 5

- Reconnect to Telco WiFi SSID
- On the splash page select the package you have purchased



- You will be “**logged in Successfully!**”

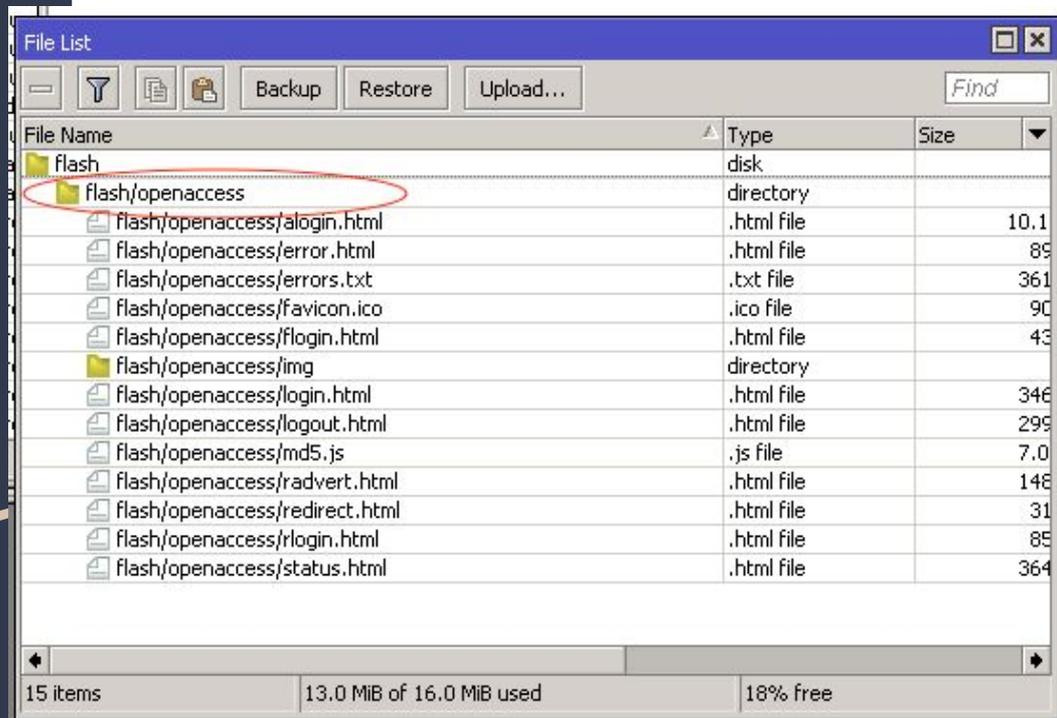
You have successfully logged in to the Hotspot



REMOTE TROUBLESHOOTING

Step 1

- Check if the hotspot router is running the correct hotspot files



Step 2

- Verify the hotspot server file configuration is pointing to the correct files in the directory

The image shows the Mikrotik Hotspot configuration interface. At the top, there are tabs for Servers, Server Profiles, Users, User Profiles, Active, Hosts, IP Bindings, and Service Profiles. Below these tabs is a table listing the configured profiles:

Name	DNS Name	HTML Directory	Rate Limit (rx/tx)
OpenAccessHS	openaccess....	flash/openaccess	
* default		flash/hotspot	

Below the table, a dialog box titled "Hotspot Server Profile <OpenAccessHS>" is open, showing the configuration for the selected profile. The "General" tab is active, and the "HTML Directory" field is circled in red, indicating the current configuration.

Hotspot Server Profile <OpenAccessHS>

General Login RADIUS

Name: OpenAccessHS

Hotspot Address: 10.5.50.1

DNS Name: openaccess.co.zw

HTML Directory: flash/openaccess

HTML Directory Override:

Rate Limit (rx/tx):

HTTP Proxy:

HTTP Proxy Port: 0

SMTP Server: 41.191.232.5

Buttons: OK, Cancel, Apply, Copy, Remove

Step 3

- Radius Server Src-address is correct (PPPoE Public IP)
- Radius Server make sure the “hotspot” is ticked

RADIUS Server <41.191.236.46>

General Status

hotspot wireless
 dhcp ipsec
 dot1x

Called ID:

Domain:

Address:

Protocol:

Secret:

Authentication Port:

Accounting Port:

Timeout: ms

Accounting Backup

Realm:

Certificate:

Src. Address:

enabled

OK
Cancel
Apply
Disable
Comment
Copy
Remove
Reset Status

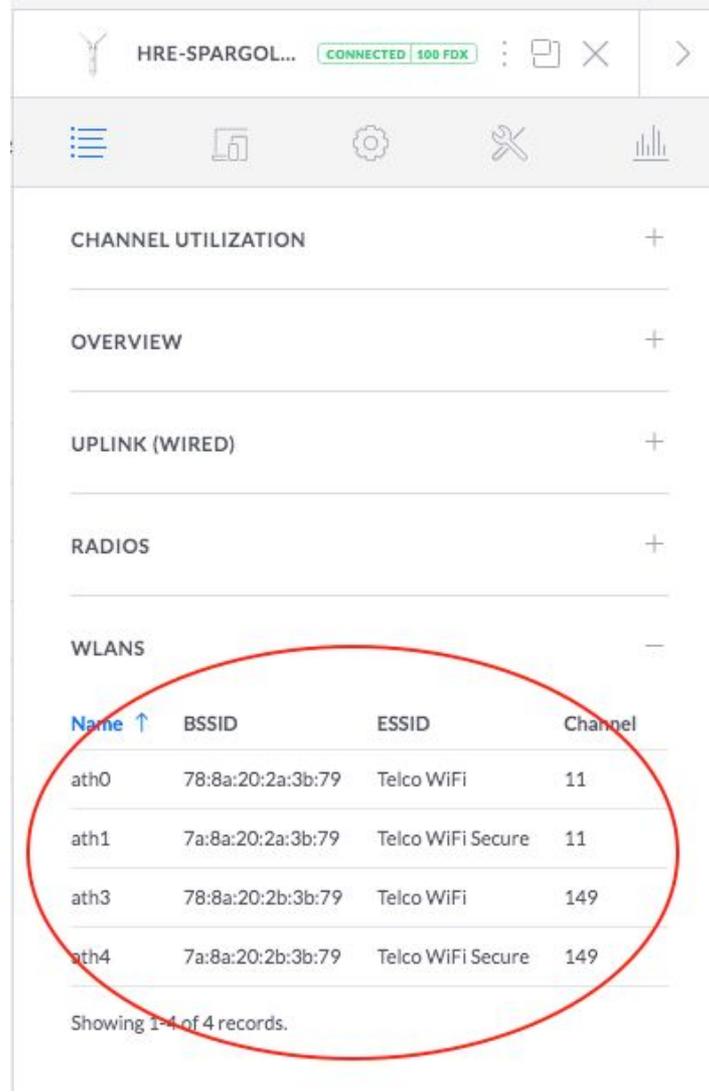
Step 4

- Interfaces with Vlan-401 are configured under the interface bridge=OA-BRIDGE

#	Interface	Bridge
9	EOIP-HS-MGMT	OA-BRIDGE
0 I	LAN-1	LAN-BRIDGE
3 I	LAN-1-VLAN401	OA-BRIDGE
4 I	LAN-1-VLAN403	OAS-BRIDGE
1 I	LAN-2	LAN-BRIDGE
5 I	LAN-2-VLAN401	OA-BRIDGE
6 I	LAN-2-VLAN403	OAS-BRIDGE
2 I	LAN-3	LAN-BRIDGE
7 I	LAN-3-VLAN401	OA-BRIDGE
8 I	LAN-3-VLAN403	OAS-BRIDGE

Step 5 (WiFi Broadcasting)

- Log in Unifi Server, navigate to the particular hotspot APs. Check if Telco WiFi is there under the Device info - WLAN



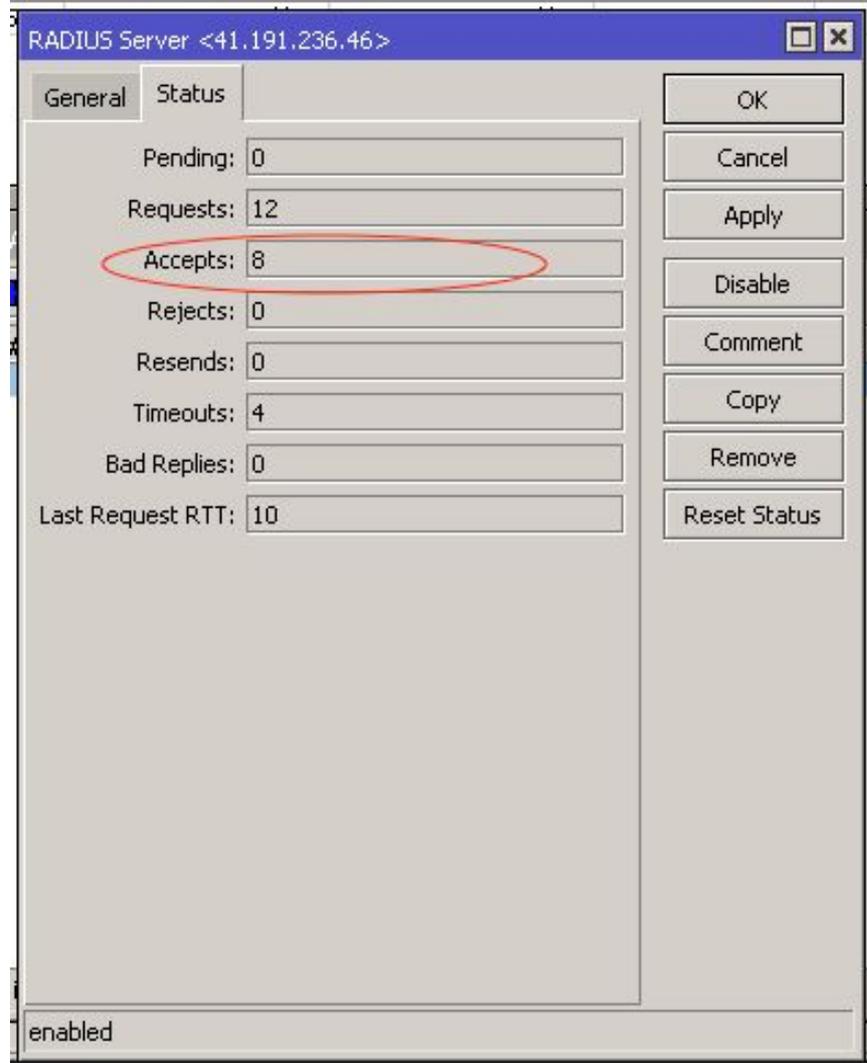
The screenshot shows the Unifi Controller interface for a device named 'HRE-SPARGOL...'. The interface is connected to a 100 FDX network. The 'WLAN' section is expanded, showing a table of WLANs. A red circle highlights the first two rows of the table, which show 'Telco WiFi' and 'Telco WiFi Secure' configurations.

Name ↑	BSSID	ESSID	Channel
ath0	78:8a:20:2a:3b:79	Telco WiFi	11
ath1	7a:8a:20:2a:3b:79	Telco WiFi Secure	11
ath3	78:8a:20:2b:3b:79	Telco WiFi	149
ath4	7a:8a:20:2b:3b:79	Telco WiFi Secure	149

Showing 1-4 of 4 records.

Step 6

- If your hotspot is fully working you should be able to see Accepted Requests under the Radius Status Tab.



User Authentication

- Log in IBsng 41.191.236.46
- Search user by using the customer mobile number.
- Check Credit

The screenshot displays a web application interface with a red header bar. Below the header, there are navigation tabs: HOME, USER (highlighted in orange), GROUP, REPORT, GRAPH, ADMIN, and SETTING. Underneath these tabs, a secondary menu contains links: h Expired User, Add New User, Add User Saves, Import Users, Vouchers (with a dropdown arrow), and User Bulk Actions. The date and time are shown as Gregorian | Thursday, December 16, 2021. On the right side, there is a sidebar menu with two sections: 'Related Links' and 'ShortCuts & Links'. The 'Related Links' section includes 'Search User', 'Search Expired User', and 'User Information'. The 'ShortCuts & Links' section includes 'User Information', 'Online Users', 'Search Users' (circled in red), and 'Group List'. A 'HIDE' button is visible next to the 'Related Links' section.

User Credit

- Under username
Enter the mobile number click
search
- If the user was successfully
authenticated you will be able to see
User ID and Group

The screenshot displays a user management interface with a top navigation bar containing tabs: Main, Group, Charge, ISP, ExpDates, Lock, Internet, Comment, Custom Fields, Misc, and Attributes. The 'Internet' tab is active. Below the navigation bar, there are several search and filter fields:

- User ID : [dropdown menu]
- Internet Username : **ILike** [dropdown menu] **FTW-0712378083** [input field]
- Serial : **Equals** [dropdown menu]
- Don't have Internet Username:
- Don't have VoIP Username:
- Credit : [dropdown menu]
- Deposit : [dropdown menu]
- User is PostPaid :
- User Status : [dropdown menu with options: Package, Recharged, Temporary Extended]
- Next Group : [dropdown menu with options: BancABC_App_Users, BarclaysStaff, CBZ_SSC_Users, FCB-Free-WiFi]

Below the search fields, there is a 'Request Bulk Action' checkbox and a 'Search' button. At the bottom, there is a summary bar and a table:

Order By: User ID [dropdown menu] Desc Result Per Page: 20 [dropdown menu] View: WEB [dropdown menu]

List of Users Total Results: 1 Credit Sum: -0.0044

	User ID	Internet Username	Credit	Group	ISP	Status
<input type="checkbox"/>	415255	FTW-0712378083	-0.0044	OpenAccess-Test	Main	Package